Disabling the Pop-up blockers in Internet Explorer

There are a number of pop-up blocking mechanisms built into connection software (offered by internet service providers), browsers, and third-party software. These interfere with certain tools in programs. It is recommended that you turn the pop-up blocking software off to avoid such issues. If you experience a link that appears to do absolutely nothing, you should make sure your pop-up blocking software/options are turned off and try again. However, you can also select specific web addresses to receive pop-ups from.

The Internet Explorer Information Bar is a new User Interface (UI) that is included in Microsoft Windows XP Service Pack 2 (SP2). The Information Bar is displayed when potentially dangerous actions on a Web page have been blocked. The Information Bar appears between the toolbar and the content window in Internet Explorer.

1. Click on the Information Bar to see the additional options.

2. The Information Bar can also be turned on or off by clicking on Tools, Pop-up Blocker, Pop-up Blocker Settings…

Note: The Pop-up Blocker can also be turned on or off at this same location.

Note: It is not recommended to completely disable popup blockers.
3. Within the **Pop-up Blocker Settings** dialog box, deselect the **Show information Bar when a pop-up is blocked** checkbox. Click on the **Close** button to close this dialog box.

### Adding Specific Web Addresses

1. Open Internet Explorer

2. From the top menu click “**Tools**”, then “**Pop-up Blocker**” and finally “**Pop-up Blocker Settings**”.

   **Note:** If this is not an available option, then your pop-up block is currently off. Click “Turn on pop up blocker“ and repeat.

3. Enter the complete web address of the site which you want to allow pop-ups from and click the **Add** button.

4. This address should now appear in the list of Allow Sites. Click the **Close** button.