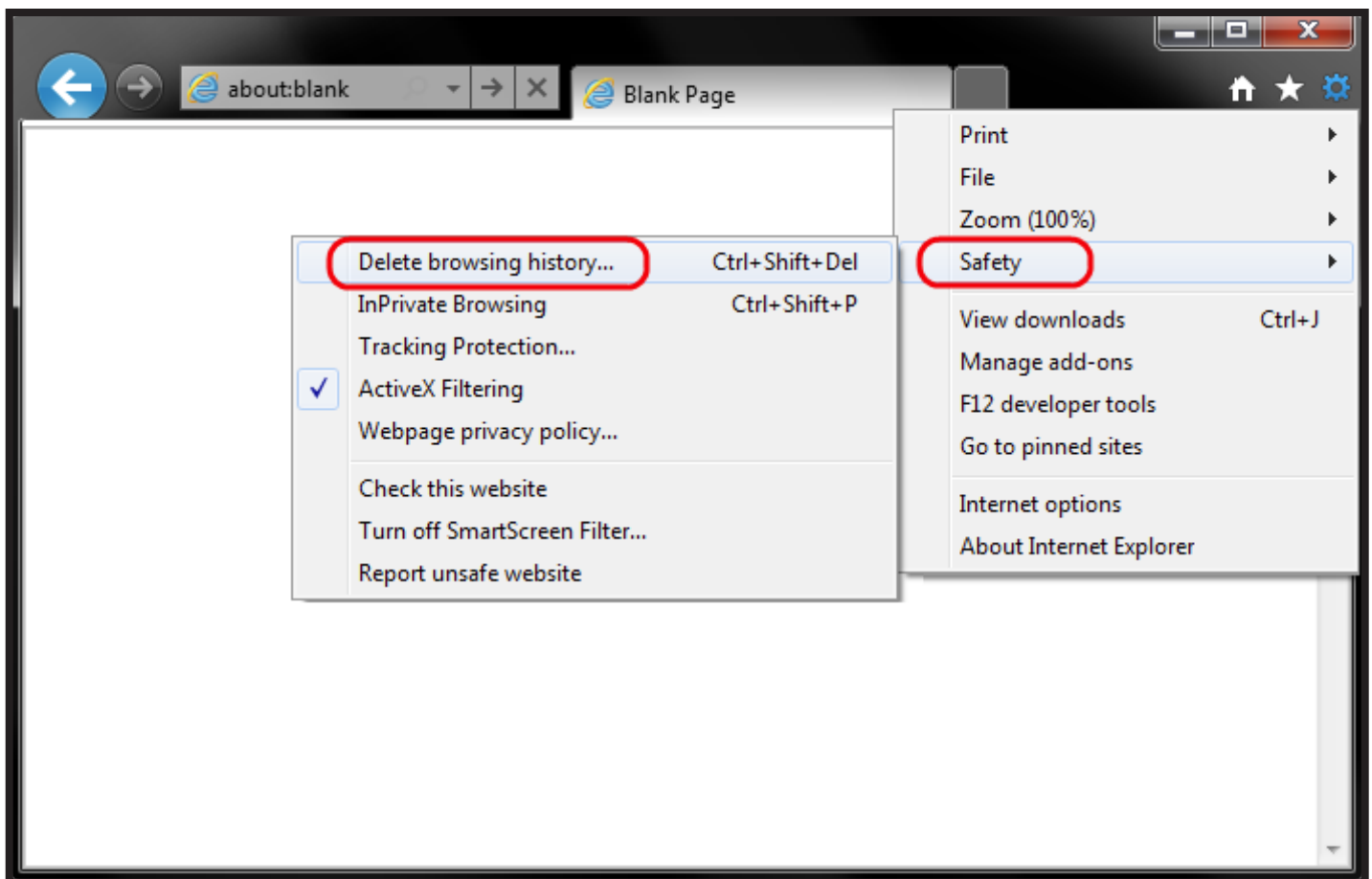




## Internet Explorer 9, 10, and 11 (Windows) Clearing Cache and Cookies

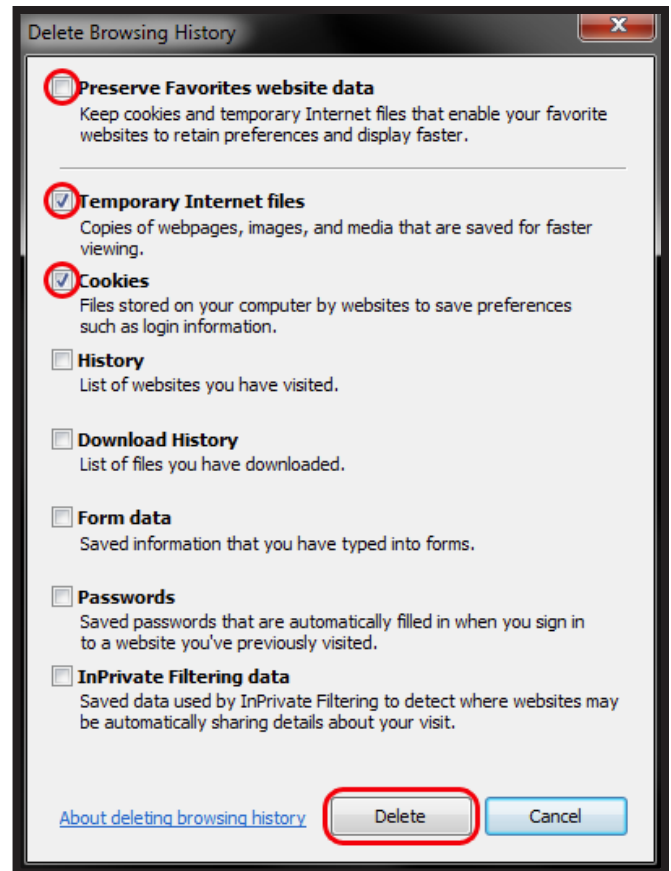
This document explains how to clear the cache and cookies in Internet Explorer 9, 10, and 11.

1. Select **Tools** from the **Gear icon**, then select **Safety** and click **Delete browsing history...**





2. In the **Delete Browsing History** window, uncheck **Preserve Favorites website data** and check **Temporary Internet Files** and **Cookies**. Click **Delete**.



3. A confirmation at the bottom of the window appears once the cache and cookies have been successfully cleared.

