

Student Email FAQs

Why do I have an MSU official student email address?

The University's Electronic Communications Student Policy, <http://www.msstate.edu/dept/audit/91126.html>, states that MSU will use email to send official communication to students. You are automatically assigned your official email address when you become a student, and you should routinely check this email address just as you would your post office box.

What is my official student email address?

Your official student email address is NetID@MsState.Edu, where NetID is your unique MSU network identifier used to access many information technology resources on campus. For instructions, refer to the factsheet, Determining Your MSU NetID, at http://www.its.msstate.edu/Information/Documentation/pdfs/factsheets/MSU_NetID.pdf.

Can I pick my NetID?

No. NetIDs are automatically generated and assigned.

Can I change my official university email address?

No, each student is automatically assigned an official university email address of the form NetID@MsState.Edu.

Can I have official university email sent to some other address?

Official university email will always be sent to your NetID@MsState.Edu address. However, you have some flexibility as to where you actually want to read and process this email. The system allows you two options:

1. You can read and process email directly on the university student email system. This is the recommended option because you will typically enjoy better performance and a larger email quota on this system than you would on some other email system such as Hotmail.
2. You can have your official student email forwarded to some other address. Because this is less efficient and more problematic than option 1, this option is not recommended. This option is available through onCampus. For more instructions, refer to the factsheet, Forwarding Your University Email Address, at http://www.its.msstate.edu/Services/Accounts/Create/student_email.php.

How long can I keep my official student email account?

As long as you are an MSU student you have an official student email account. Once you leave the university, your student email account will remain active for a minimum of one semester.

How do I access my official student email account?

You can use your Web browser to go to <http://webmail.msstate.edu/> and log in using your NetID and NetPassword. Alternatively, you can use your favorite IMAP or POP3 mail application (e.g. Outlook or Netscape Messenger) to read your mail off the system. These instructions are located at http://www.its.msstate.edu/Services/Accounts/Create/student_email.php.

When configuring an IMAP or POP3 email client, what do I enter for incoming and outgoing mailhost?

mail.msstate.edu is the incoming and outgoing mailhost name to be used when configuring IMAP and POP3 email clients.

Is there a disk quota on the email system?

Yes, the initial quota is set to 10 megabytes (about twice that allowed by Hotmail).

How do I know I am over quota?

An email will be sent to you, indicating you are over quota. You will be asked to delete some messages to free up space.

Is this email address going to be used for Spam?

Just as beauty is in the eye of the beholder, spam is determined by the receiver. The university will use your official email address to communicate information that you will need to be successful at MSU. Examples of this information include: Notification of university policy changes, health and safety issues, notice of deadlines which affect students, and events on campus thought to be of significant interest to students. However, it is impossible to know ahead of time those specific emails might be of interest to which students. Therefore, you may receive some emails from the university that you feel are of little or no value. In these instances, you should simply delete the email, just as you would discard postal mail that you receive but are not interested in.

Contact Information:

Voice: 325-0631

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